PT-RQ35K2 / PT-RZ34K2 Temporary Application Limitations

This document provides information regarding temporary limitations encountered with PC and smartphone applications for the PT-RQ35K2 and PT-RZ34K2, and provides on-site workaround instructions.

In the PT-RQ35K2 / PT-RZ34K2, we have improved the specifications of the **[COMMAND PROTECT]**. Due to this specification change, temporary restrictions will occur in the applications listed in the table below until the updated version is released. Please take the described actions.

X Common Procedure for [COMMAND PROTECT] Setting (Change to [ENABLE(MD5)])

Set [COMMAND PROTECT] to [ENABLE(MD5)] using one of the following methods:

- OSD Menu: $[NETWORK] \rightarrow [NETWORK SEQURITY] \rightarrow [COMMAND PROTECT]$
- Web Control Screen: [COMMAND PROTECT] on the [NETWORK SEQURITY] page

Regarding the "Updated Ver." in the table, the scheduled release date is end-July 2025 unless otherwise specified.

Application	Limitation	On-Site Action	Updated Ver.
Projector Network Setup Software	This software cannot be used.	Operate the OSD from the Remote Control or Control Panel and change the settings in the [NETWORK] menu. (The administrator account can be set when logging into the Web Control Screen for the first time.)	2.1.0
Multi Monitoring & Control Software	This software cannot be used when [COMMAND PROTECT] is set to [ENABLE(SHA-256)].	Change the setting according to the "% Common Procedure" above.	4.0.18
Smart Projector Control for iOS	This software cannot be used when [COMMAND PROTECT] is set to [ENABLE(SHA-256)].	Change the setting according to the "% Common Procedure" above.	3.2.0
Smart Projector Control for Android	This software cannot be used when [COMMAND PROTECT] is set to [ENABLE(SHA-256)].	Change the setting according to the "% Common Procedure" above.	3.2.0
NFC Activation Tool	This software cannot be used when [COMMAND PROTECT] is set to [ENABLE(SHA-256)].	Change the setting according to the "% Common Procedure" above.	1.10.0
High Frame Rate Activation Tool	This software cannot be used when [COMMAND PROTECT] is set to [ENABLE(SHA-256)].	Change the setting according to the "% Common Procedure" above.	1.2.0
Logo Transfer Software	This software cannot be used when [COMMAND PROTECT] is set to [ENABLE(SHA-256)].	Change the setting according to the "% Common Procedure" above.	2.1.25
Geometry Manager Pro	This software cannot be used when [COMMAND PROTECT] is set to [ENABLE(SHA-256)].	Change the setting according to the "% Common Procedure" above.	No Version Update